

Myths and Mountains Evaluation Form

At Myths and Mountains we strive to deliver journeys of a lifetime. We value your thoughts & comments, which help us to maintain our high standards & to improve trips wherever possible. To submit your evaluation on-line, please type in <http://www.mythsandmountains.com/feedback.asp> to complete this form.

Thank you for taking the time to give us your feedback!

Traveler Name(s):	Trip Date:
Trip Title:	Countries Visited:

We sometimes include client comments in our emails or brochure. Please initial here if you consent to letting us use your remarks in some of our material. _____

Myths and Mountains USA Staff

Responsiveness & timeliness	Excellent <input type="checkbox"/>	Good <input type="checkbox"/>	Fair <input type="checkbox"/>	Not Applicable <input type="checkbox"/>
Accuracy & destination knowledge	Excellent <input type="checkbox"/>	Good <input type="checkbox"/>	Fair <input type="checkbox"/>	Not Applicable <input type="checkbox"/>
Friendliness & helpfulness	Excellent <input type="checkbox"/>	Good <input type="checkbox"/>	Fair <input type="checkbox"/>	Not Applicable <input type="checkbox"/>
Itinerary designed to your liking	Excellent <input type="checkbox"/>	Good <input type="checkbox"/>	Fair <input type="checkbox"/>	Not Applicable <input type="checkbox"/>
Itinerary compared to other companies	Excellent <input type="checkbox"/>	Good <input type="checkbox"/>	Fair <input type="checkbox"/>	Not Applicable <input type="checkbox"/>

Did any employee stand out by providing superior service?

Feedback:

Invoicing & Payment

Accuracy	Excellent <input type="checkbox"/>	Good <input type="checkbox"/>	Fair <input type="checkbox"/>	Not Applicable <input type="checkbox"/>
Easy to comprehend	Excellent <input type="checkbox"/>	Good <input type="checkbox"/>	Fair <input type="checkbox"/>	Not Applicable <input type="checkbox"/>
Resolution of billing issues	Excellent <input type="checkbox"/>	Good <input type="checkbox"/>	Fair <input type="checkbox"/>	Not Applicable <input type="checkbox"/>

Feedback:

Website: Registration, Medical & Insurance Forms Online

Easy to complete & understand	Excellent <input type="checkbox"/>	Good <input type="checkbox"/>	Fair <input type="checkbox"/>	Not Applicable <input type="checkbox"/>
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Feedback:

Website: Presentation & Information Excellent Good Fair Not Applicable

Feedback:

Trip Catalog Excellent Good Fair Not Applicable

Feedback:

Your Trip Experience

Overall experience Excellent Good Fair Not Applicable

Accuracy of itinerary vs. actual experience Excellent Good Fair Not Applicable

Educational & cultural quality Excellent Good Fair Not Applicable

Feedback:

Accommodations

Your accommodations are selected based on a number of factors: your budget; stated likes, dislikes & preferences; and space availability. Your comments help us decide whether or not to continue recommending these hotels and lodgings.

Overall experience Excellent Good Fair Not Applicable

Favorite hotels & why:

Least favorite hotels & why:

Share your stories!

Any recommendations for future travelers?

Any funny stories or incidents from your trip?

Blog your experience!

We've added quite an entertaining **travel blog** to our website here:

<http://www.mythsandmountains.com/blog/default.aspx> We'd love to add your story to our travel blog. Please send us your anecdote and we'll post it as our next blog entry!



As you know, at Myths and Mountains, we care strongly about each of the countries in which we work. In 1991, we created a non-profit organization called READ (Rural Education and Development). READ builds self-sustaining community centers in Nepal, India, and Bhutan with village libraries at the heart, and disseminates this community empowerment strategy to other nations and communities around the globe. READ also trains librarians and builds sustaining projects to support the libraries after completion. These projects run the gamut from furniture factories, ambulance services, even mills to grind wheat, soy and millet. The READ program brings the gift of literacy to the children and people of Nepal, India, and Bhutan. As a corporate sponsor of READ, Myths and Mountains contributes a portion of our profit to READ on behalf of our travelers.

Enclosed is information about READ so that you may consider personally helping to bring education to the rural areas of Nepal and other parts of the world.

To learn more, please visit the READ website: <http://www.readglobal.org/>
or call 202.347.7070.

THANK YOU!

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Journeys Of A Lifetime